



# DELIVERING THE ULTIMATE

## A MESSAGE TO OUR COMMUNITY (2021/2022)

Mackenzie Health had a very unique 2021/22 fiscal year. We opened a second hospital while already operating Mackenzie Richmond Hill Hospital, a hospital with one of the busiest emergency departments in the province.

Our teams cared for thousands of COVID-19 patients across our two hospitals while providing care virtually to many more patients in our ambulatory and outpatient programs and clinics, including through our COVID-19 home monitoring program. Our vaccine clinic, which operated until July 2021, administered more than 97,000 COVID-19 vaccines and our Clinical Assessment Centre at Mackenzie Richmond Hill Hospital supported close to 350,000 COVID-19 tests by the end of this fiscal year. Since February, it operated under a new model where patients are assessed by a physician and provided with a diagnosis and treatment options without having to wait in the emergency department.

In June 2021, after months operating as a system solution to support the provincial pandemic response, Cortellucci Vaughan Hospital opened as a full-service community hospital as originally planned. For the past year, we've been operating two hospitals and a network of community-based locations and providing seamless care to patients across all our sites.

This past year has also proved that two hospitals are necessary to care for residents across western York Region. We surpassed the projected volume of 375 patients per day for both of our emergency departments within months of opening our second hospital; we consistently see close to 600 patients per day across our sites. Like many hospitals, we have faced significant capacity pressures and health human resource challenges. We continue to prioritize recruitment efforts to fill hundreds of vacancies and support our health care workers and the programs and services we are proud to offer at Mackenzie Health.

We expanded some of the services at Mackenzie Richmond Hill Hospital, including opening the Integrated Mood Disorders Clinic in partnership with the Ontario Shores Medical Centre for Mental Health Sciences. We also doubled our ambulatory procedures

and day surgery footprint with the Orlando Corporation Ambulatory Surgical and Procedures Centre.

We earned a Leadership in Energy and Environmental Design (LEED) Silver designation for Cortellucci Vaughan Hospital. We also received revalidation of Stage 7, the highest level on the Healthcare Information and Management Systems Society (HIMSS) Electronic Medical Record Adoption Model which measures the level at which an organization adopts and uses electronic medical records.

This past year we also continued to raise awareness of the urgent need to support the Ultimate campaign, which has focused on building and equipping Cortellucci Vaughan Hospital and enhancing care at Mackenzie Richmond Hill Hospital. Among the many generous donations of every size we received last fiscal were several key transformational gifts – including a \$5-million matching donation from Orlando Corporation and a \$1-million pledge from Unico Inc., Primo Foods Inc., and Onorio (Henry) Iacobelli and family. And while some of our 2021 signature events shifted to a virtual format, we saw tremendous support from residents across York Region at our Strides for Mackenzie Health, Ride for Mackenzie Health and Tee Off events. Shortly after this fiscal year ended, we achieved our \$250-million Ultimate campaign milestone. Years of community generosity from more than 15,000 donors and the hard work and dedication of fundraising volunteers brought us to this historic moment. We will continue to rally donors, physicians, staff, patients and people from across York Region and beyond to continuously invest in the life-changing work taking place at Cortellucci Vaughan Hospital, Mackenzie Richmond Hill Hospital and our network of community-based locations.

As we look ahead, our new 2022-2025 Strategic Plan will define our focus, efforts and resources in four priority areas: **patient care excellence, people, growth and integration**. We will continue to focus on providing the safe, quality care residents across western York Region need and deserve, close to home.

Enclosed are financial highlights for fiscal 2021/22. The full audited financials can be found on our website.



Fay Lim-Lambie  
Chair, Mackenzie Health  
Board of Directors



Altaf Stationwala  
President and CEO  
Mackenzie Health



Rina Pillitteri  
Chair, Mackenzie Health Foundation  
Board of Directors



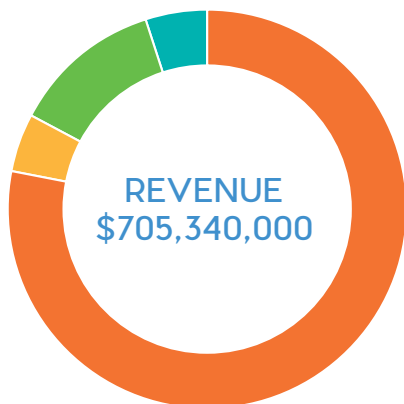
Krista Finlay  
President and CEO  
Mackenzie Health Foundation

\*Numbers for 2021/22 fiscal year — April 1, 2021 to March 31, 2022.

# FINANCIAL HIGHLIGHTS 2021/2022

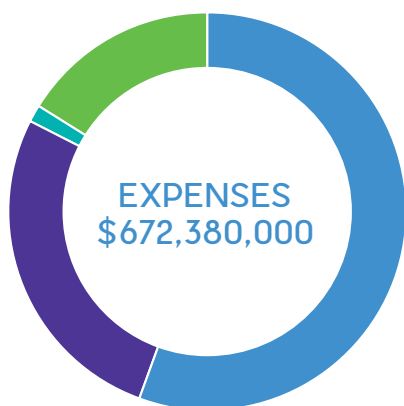
Complete audited financial statements for **Mackenzie Health** and **Mackenzie Health Foundation** are available on our website.

## Mackenzie Health



### SOURCES OF REVENUE (\$000)

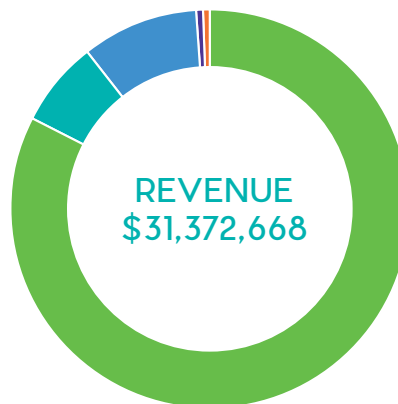
● Province of Ontario funding	\$ 550,828
● Patient services	\$ 34,616
● Amortization of capital contributions	\$ 85,730
● Other miscellaneous revenues	\$ 34,166
<b>Total revenue</b>	<b>\$ 705,340</b>



### EXPENSES BY TYPE (\$000)

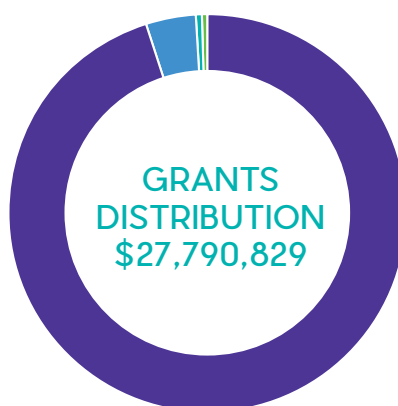
● Salaries and benefits	\$ 374,422
● Supplies and other expenses	\$ 182,073
● Interest expense	\$ 9,378
● Amortization of capital assets	\$ 106,507
<b>Total expenses</b>	<b>\$ 672,380</b>
<b>Net surplus</b>	<b>\$ 32,960</b>

## Mackenzie Health Foundation



### SOURCES OF REVENUE

● Campaigns	\$ 25,913,791
● Major gifts and planned giving	\$ 2,190,687
● Annual giving and special events	\$ 2,966,180
● Investment income	\$ 134,629
● Government assistance – COVID-19 wage subsidy	\$ 167,381
<b>Total revenue</b>	<b>\$ 31,372,668</b>



### GRANTS DISTRIBUTION BY PROGRAM

● Cortellucci Vaughan Hospital	\$ 26,432,478
● Patient care equipment and supplies	\$ 1,234,832
● Medical imaging – MRI	\$ 79,900
● Educational activities and bursaries	\$ 43,619
<b>Total grants distribution</b>	<b>\$ 27,790,829</b>



Mackenzie Health

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 Richmond Hill: 905-883-1212  
 Vaughan: 905-417-2000  
 Foundation: 905-883-2032  
[mackenziehealth.ca](http://mackenziehealth.ca)



Mackenzie Health Foundation