



Board of Directors Open Meeting Minutes

December 3, 2020

By Zoom Meeting

Members

Mr. Mark Falbo, Mr. Joseph Amato, Ms. Azi Boloorch, Mr. Dev Chopra, Mr. Gary D’Andrea, Dr. Shefali Dave, Dr. Eyal Golan, Mr. Peter Hargitai, Mr. Anthony Ianni, Dr. Steven Jackson, Ms. Marion Kirsh, Mr. Len Koroneos, Ms. Fay Lim-Lambie, Dr. Joby McKenzie, Ms. Ruby Philip-Katyal, Rina Pillitteri, Mr. Altaf Stationwala, Ms. Mary-Agnes Wilson, Ms. Stephanie Zee

Senior Leadership Team

Ms. Stav D’Andrea, Ms. Krista Finlay, Mr. David Stolte, Mr. Richard Tam, Ms. Allison Trenholm, Ms. Terry Villella

Regrets

Resources

Ms. Cleo Surace

1.0 Call to Order and Approval of Agenda

Mr. Mark Falbo, Chair of the Board, called the meeting to order at 4:00 p.m. and confirmed quorum.

MOVED by Ms. Azi Boloorch and **SECONDED** by Ms. Stephanie Zee that the agenda for the December 3, 2020 meeting be approved, as presented.

CARRIED

2.0 Declaration of Conflict of Interest

All those in attendance were reminded of their responsibilities with respect to Conflict of Interest and no conflicts were declared.

3.0 Approval of the Consent Agenda

MOVED by Ms. Marion Kirsh and **SECONDED** by Mr. Len Koroneos that the consent agenda be approved, as presented.

CARRIED

4.0 Chair's Remarks

Mr. Mark Falbo welcomed recent President's Kudos Award Winners to the Board Meeting.

The Kudos Awards program recognizes and celebrates individuals and teams across the organization that go above and beyond to create the best possible care experience at Mackenzie Health.

Bella Grunfeld – Nurse Practitioner, Complex Continuing Care

Bella is known for her exceptional communication, collaboration, problem solving and education skills towards staff, patients, and families. During COVID she was the only nurse-led outreach support to 10 long term care homes. Bella expertly juggled the increased demand for geriatric consultations for residents in COVID positive environments, while providing IPAC education and reinforcement of best practices to reduce the risk of spreading the virus. She prioritizes patient safety and advocates for frail seniors. Bella exemplifies all the qualities of a strong and dedicated leader.

Dr. Shahnoor Ullah – Surgeon

Dr. Shahnoor Ullah is known for treating his patients with dignity and respect while devising beneficial and holistic care plans. He takes the time to meet with families, sometimes for hours, to comfort them and explain procedures and care plans. With his colleagues, he ensures people feel valued and respected and often goes the extra mile to offer learning moments and answer any questions staff may have. Dr. Ullah never hesitates to go above and beyond for patients, staff, and families.

There are three Team President's Kudos winners:

MRH Genetics Department (Manager: Tessie Gilhooly)

The MRH Genetics team ensures patients are equipped to make the most informed decisions about their care. They fully explore diagnoses with patients and create safe spaces, giving them the right amount of time to make decisions while also taking into account family values. At the onset of COVID, they quickly pivoted their services to virtual and members of the administrative team spent time to trouble shoot any technical issues with patients. The team also found alternative ways to provide requisitions, lab test access, information requests and patient education. The MRH Genetics Team offers exceptional patient-centered care that reflects the Mackenzie Health values of excellence, leadership, and empathy.

Emergency Department (Manager: Kathy Carcasole/Trevi Brown)

During the COVID pandemic, the ED Department leadership team of physicians and managers ensured that staff were trained and prepared for the months to come. They answered questions and made staff feel safe and heard, which motivated staff to offer exceptional patient-centered care to the community during the pandemic and to act as strong sources of support for each other during the difficult times. The ED staff also rallied ensure success in the creation of the COVID Assessment Centre. This department works together to go above and

beyond and exhibit Mackenzie Health values necessary for keeping the community safe during the pandemic.

Cortellucci Vaughan Hospital Redevelopment Project Team (Manager: David Stolte)

Over the course of 4 years, the Cortellucci Vaughan Hospital Redevelopment Project Team engaged with a wide range of stakeholders, including Mackenzie Health leadership, physicians and staff, government partners such as IO and the Ministry of Health, and multiple private sector partners involved in designing, constructing and equipping the newest hospital project in Ontario. They established guiding principles at the beginning of the project to help them approach their work with open communication, accountability, empathy and a no blame culture. Even working through their biggest challenge, the pandemic, the team recognized the constructor's difficult predicament and opened up a regular dedicated forum to gain a better understanding of issues and identified areas of flexibility to ensure the project was delivered on time and in a safe environment.

On behalf of the Board of Directors, the Chair congratulated the recipients on receiving a President's Kudos Award in recognition of their excellent quality of care and service. Their hard work and dedication are a source of inspiration for staff at Mackenzie Health. He sincerely thanked them for their efforts in helping to create a World-Class Health Experience for our patients and their families.

5.0 Committee Reports

5.1 Finance & Audit Committee

Mr. Len Koroneos, Chair of the Finance and Audit Committee, referred to the pre-circulated report and presented the following resolution items before the Board:

5.1.1 Updated Signing Authority & Delegations Policy

MOVED by Mr. Dev Chopra and **SECONDED** by Mr. Peter Hargitai:

BE IT RESOLVED, that the Board of Directors approves the Signing Authority and Delegations as presented.

CARRIED

5.1.2 Healthpro Contract – Custom Packs Drapes and Gowns

MOVED by Ms. Stephanie Zee and **SECONDED** by Mr. Dev Chopra:

BE IT RESOLVED, that the Board of Directors approve the award of the Custom Pack Drapes and Gowns to Healthpro using a limited tendering procurement.

CARRIED

5.2 Governance Committee

5.2.1 Board Chair Elect/Vice Chair Elect

Mr. Gary D’Andrea, Chair of the Governance Committee, referred to the pre-circulated materials that were included in the Board Package.

Ms. Fay Lim-Lambie recused herself from the meeting.

MOVED by Ms. Marion Kirsh and **SECONDED** by Ms. Joby McKenzie:

BE IT RESOLVED that the Board of Directors approve Fay Lim-Lambie as Chair-Elect for the 2021/22 Board year.

Ms. Stephanie Zee recused herself from the meeting.

MOVED by Ms. Ruby Philip-Katyal and **SECONDED** by Mr. Len Koroneos:

BE IT RESOLVED that the Board of Directors approve Stephanie Zee as Vice Chair Elect for the 2021/22 Board year.

5.3 Human Resources Committee

Ms. Marion Kirsh, Chair of the Human Resources Committee, referred to the pre-circulated materials that were included in the Board Package.

5.4 Quality, Safety and Risk Committee

Ms. Fay Lim-Lambie, Chair of the Quality, Safety and Risk Committee, referred to the pre-circulated materials that were included in the Board Package.

7.0 Comments/Reports

7.1 Chief Executive Officer

There was no business to address under this item.

7.2 Chief Nursing Executive

Ms. Mary-Agnes Wilson, Chief Nursing Executive provided an update and presentation on Clinical Commissioning at Cortellucci Vaughan Hospital.

7.3 Chief of Staff

There was no business to address under this item.

7.4 Professional Staff Association

There was no business to address under this item.

8.0 Other Business

There was no business to address under this item.

9.0 Adjournment

There being no further business, the meeting adjourned at 5:00 p.m.