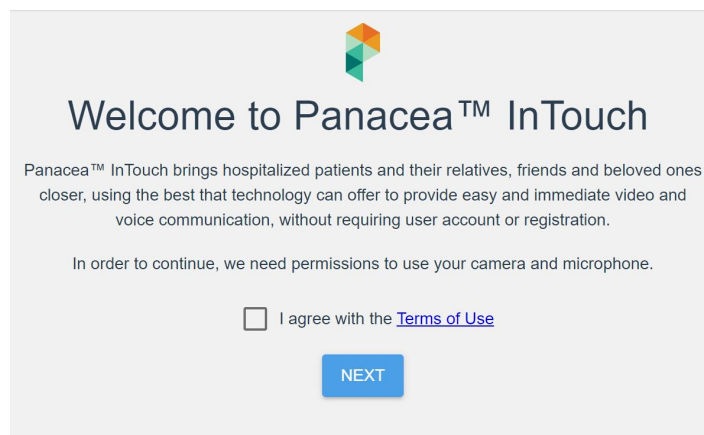


# VIDEO CHAT HOW-TO GUIDE FOR FAMILIES

1. Type the secure URL link below on your tablet, computer, or phone browser and follow the instructions on the screen.

<https://mhrh.panacea-intouch.ca/>

2. Agree to 'Terms of Use' and follow the instructions to allow for your camera and microphone to work.



Welcome to Panacea™ InTouch

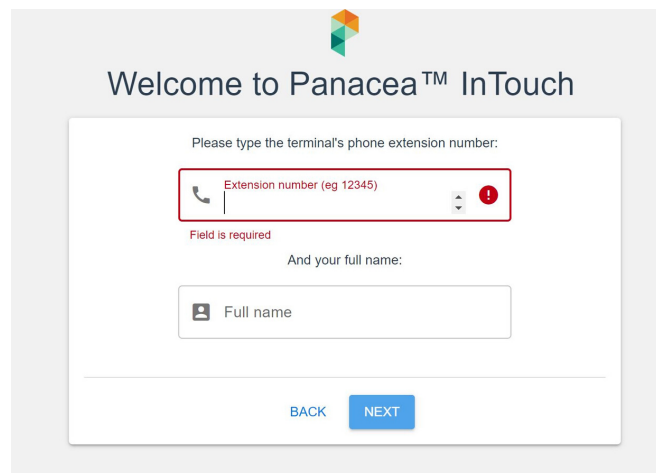
Panacea™ InTouch brings hospitalized patients and their relatives, friends and beloved ones closer, using the best that technology can offer to provide easy and immediate video and voice communication, without requiring user account or registration.

In order to continue, we need permissions to use your camera and microphone.

I agree with the [Terms of Use](#)

NEXT

3. Enter your name and the patient's extension that you receive from their unit.



Welcome to Panacea™ InTouch

Please type the terminal's phone extension number:

Extension number (eg 12345)

Field is required

And your full name:

Full name

BACK NEXT

4. The patient will receive a video call on their bedside tablet to start the chat.

*You can use the same secure URL and bedside extension whenever you wish to initiate another video call with your loved one.*